

Onboarding for success

Partnering with you to ensure adoption, realize value and mitigate risk.

What does Onboarding for success look like?

Onboard and train your team, set up and configure the platform.

Rossum's team of account managers and technical experts is here to support you in your automation journey. We offer two Onboarding plans, Premier and Signature, which are designed to **reduce the risk** inherent in digital transformation initiatives and **ensure the successful adoption of Rossum** by your team.

How do we bring you value?

Fast ROI - with the Signature Onboarding plan we partner with you to go live in a matter of weeks.

Maximize value from Rossum - technical and best practice support to help you configure the platform.

Don't just take our word for it, our G2 reviews consistently highlight our excellent customer support and easy-to-use UI:

"Rossum is very adjustable to what we need so we can make it tailored to how we want it."

"Rossum is easy to use, great customer service, time saving."

"Very powerful API and great embedded UI + fast support and flexible customizations"

Upskill your team - we train your team to use the platform, which will help them prepare for the AI future.

Which Onboarding plan is best for you?


We have two Onboarding plans: Premier and Signature.

Premier (Show me how) - For medium-size businesses requiring a standard configuration.

The Premier onboarding package shows you how to implement and use Rossum. Technical support is available on a reactive basis, i.e., we'll quickly respond to requests for our help. Training will be provided for users and your IT team will be able to consult with Rossum's technical experts.

Signature (Partner with me) - For large enterprises with complex configuration and integration requirements.

Our best in class package that project manages onboarding for you. Our technical experts take on the heavy lifting of configuration to get you generating ROI in a matter of weeks. Communication will be proactive. What does that mean? It means we'll be guiding you step by step.



Element	Premier	Signature
Expert led workflow design	✓	✓
User & admin training	✓	✓
Assisted AI pre-training*	✓	✓
Project management	✗	✓
Managed Rossum configuration	✗	✓
Testing & deployment assistance	✗	✓
Communication style	Reactive	Proactive
Integration enablement	3 hours	10 hours

Onboarding is completed at the “go live” point, which is estimated to be 10 weeks for Signature onboarding.

*For customers who may require an individual AI engine.

The Rossum Platform

Contact us today for a demo walk through, and learn more about how we support you to maximize value out of our platform.

[Book a demo](#)